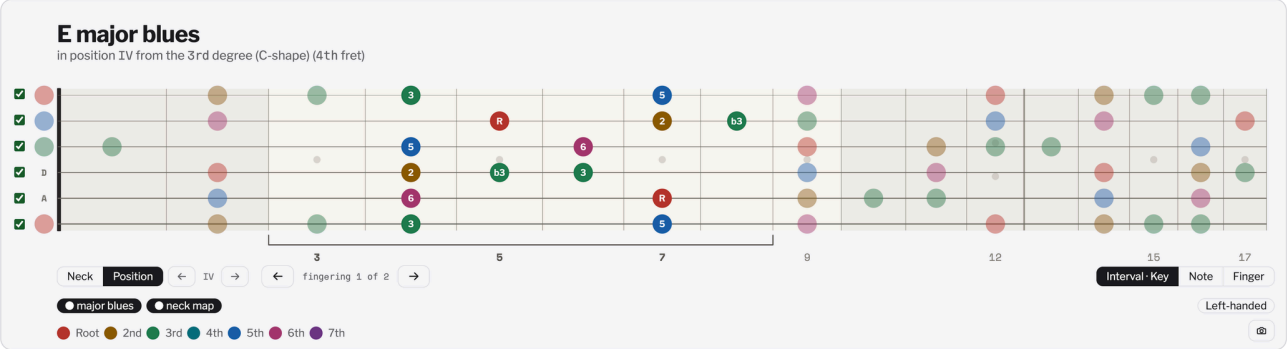
# Instructor FAQ

The xWise™ apps are designed to accompany and reinforce your video lessons. This document explains how this works and anticipates a few of your questions.

## What does xWise add to my lessons?

**Support for self-study when the video pauses or ends**. Anyone can use the xWise apps without a sign-in. They can make use of any free content and configure the fretboards for themselves. What we can do is pre-configure the apps to your lessons as **presets**. This makes a seamless companion for each lesson. We just link our sites to each other. Beyond pasting our links into your lesson pages, and a few minutes of setup if your courses are on Teachable or Kajabi, no code or tech support is needed at your end.




## Do you charge for anything?

**We never sell your material, and the apps are free.** A tip jar helps cover our costs.

## What do you need from me?

**Your permission.** To make xWise presets for your lessons, we first need your permission, which you grant in a **license**. The license works like this:

- it lets us host your material in the apps and give access to the students you approve
- it is not a transfer of ownership: your material, and your revenue, remain yours
- nothing goes to your students until you approve their email address
- half of every tip from your students goes to you, shared equally with any other instructors who have approved the same student for their courses

- you can cancel at any time and we will turn off access to your material within 7 days

Review the license, or suggest terms of your own.

### How do you make a preset from my content?

**We watch your lesson and reproduce the main ideas**. We **do not** need your videos or transcripts, and we never host or copy them; they stay on your site, YouTube or Vimeo, and we link to them. We **do** need to upload any lesson material like notation and tracks that you probably already allow your students to download, once they have paid.

Once we have a license to your material, we do a few specific things:

- **Load the backing tracks** into TrackWise
- **Analyze the track** for count-in, beats, tempo, repeats, and ending
- **Read the notation** for progressions and phrases containing melody and rhythm. Our content requirements explain which files work best.
- **Create a lead sheet** for the track, plus tablature and notation for the phrases.
- **Sync the track** to the lead sheet, tab and notation
- **Create presets** with the lesson's specific chord voicings, scales, and keys, naming you as instructor and the course the lesson comes from
- **Add links** to the video and lesson content behind your paywall or on YouTube or Vimeo
- **Place your logo** onto the xWise apps and add you to our website as a collaborator

For now, we can do all of this for you. Self-service tools for instructors are planned; until then, getting started is a conversation, not a process.

### Who can see my lessons?

**Only the students you approve.** When a student signs into xWise for the first time, we verify that they are using a real address. It should be the same email they use to access your paywall. Nobody buys anything from us to reach your material; you tell us what that user is authorized to see, and we turn on their access. Your subscribers might have access to everything, while other students can access only the specific courses that they purchased from you. You always see all of your own material. We never guess who should have access: you give us the list, or your Teachable enrollments or Kajabi purchases do. Removing an address takes away access immediately; removing a student from your Teachable course takes a few minutes, and a Kajabi subscription ends by itself when its payments stop.

### How do you protect my material?

**Everything starts private.** Your lessons contain a lot of intellectual property. This includes your teaching method, the concepts you choose to teach and in what order, the composition behind any backing tracks, any transcriptions you made and the tracks themselves. We lock all of this up so that nothing is visible to anyone but you and us until you approve specific students. Private files have no public address, and every request is checked against your access list. Only the chords of common progressions, like a 12-bar blues, are public, never your named tracks or charts, unless you choose to make them public. For the full details, see How we protect your content.

### Which apps will my material show up in?

**It depends on the lesson.** Most lessons have something that can be laid out on the fretboard. NeckWise can put any note, double-stop or chord on the fretboard in the context of a scale, and is a solid start. For content that requires animation or timed exercises, other apps can go deeper. Licks courses are best presented in RiffWise. Comping over a progression is best suited to ChangeWise. Scale fingerings and patterns can be seen and drilled in ScaleWise. Alternate chord voicings and inversions can be studied in ToneWise, while TrackWise carries the tracks and lead sheets for the student to play over.

#### NeckWise™

FRETBOARD EXPLORER

Visualize any note, chord or scale on the neck, in any key or position.

#### RiffWise™

VOCABULARY BUILDER

Phrases, riffs, licks and solos shown on the neck, synced to the track, with tab and notation.

#### ScaleWise™

PATTERN PRACTICE

Practice any scale fingering and sequence, position by position, with optional drone and click.

#### ToneWise™

CHORD REFERENCE

Notes, double-stops and chords with inversions, arpeggios and voicings across the neck.

#### ChangeWise™

POSITION STUDY

Comping and voice leading over any progression, in one position, with drone, track or click.

#### TrackWise™

PLAYER & LIBRARIAN

Your personal library of jam and backing tracks, tagged, credited and synced with a lead sheet.

### How do tips work?

**Half of every tip from an approved student goes to instructors.** We match tips to instructors by the email of the person who tipped. If more than one of our instructors has approved a student, that half is split equally among them. For example, a student shared by you and one other instructor tips $10. We keep $5 to offset our monthly expenses. You and the other instructor each receive $2.50. We send a statement every three months and pay within 30 days of the quarter's end; balances under $25 carry over.

### What if something is missing, wrong or unclear?

**Tell us.** Email us or use the Feedback button in any app; it works without an account. We'll add the scale, voicing or feature your teaching needs, and fix any error. If the wrong person can see your material, we'll restrict access first and investigate second. That takes minutes, and it can be undone.

### Why are you doing this?

**Our mission is to support artists who support music education.** Besides software, we also help with music production and other projects.

---

If you have other questions, email us at: `hello@meatpackingmusic.com`
To read this memo online, go to: `meatpackingmusic.com/software/instructor-faq`

© 2026 Meatpacking Music LLC. xWise, NeckWise, RiffWise, ScaleWise, ToneWise, ChangeWise and TrackWise are trademarks of Meatpacking Music LLC.